The ISO 37120 SERIES



ISO 37120 Indicators for City Services and Quality of Life

The 1st ISO Standard for cities

WCCD is implementing this global first in over 100 cities across 35 countries ISO 37122 Indicators for Smart Cities

Cities globally are becoming early Adopters and demonstrating that data is the essential starting point for Smart Cities Tracking Data that is Citizen Focussed ISO 37123 Indicators for Resilient Cities

Cities globally are becoming Early Adopters and demonstrating that data is instrumental in building more Resilient Cities to plan for, and recover from, shocks and stresses





The ISO 37120 SERIES - ISO 37120 & ISO 37122 & ISO 37123 – 252 KPIs with globally standardized definitions and methodologies across 19 themes





Economy



Education



Energy



Environment & climate change

Finance







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Recreation

Safety

Solid Waste





Sport & Culture



Telecommunication



Transportation



Urban/local agriculture & food security



Urban Planning



Wastewater

🔄 Water



DATA DRIVEN INSIGHTS SUPPORTING THE CITY OF DORAL'S STRATEGIC PLAN - 2022/2023





WORLD COUNCIL

SUPPORTING CITY OF DORAL'S STRATEGIC GOALS: CONTINUE SERVICE IMPROVEMENTS

PRIORITIZING SUSTAINABLE TRANSIT

Annual number of public transport trips per capita

ISO 37120 Indicator 19.2



Sustainable Development Goals



SUPPORTING CITY OF DORAL'S STRATEGIC GOALS: CONTINUE SERVICE IMPROVEMENTS

PLANNING FOR RESILIENCE

Percentage of city area covered by publicly available hazard maps

ISO 37123 Indicator 21.1









WORLD COUNCIL ON CITY DATA

Sustainable Development Goals



SUPPORTING CITY OF DORAL'S STRATEGIC GOALS: ENHANCE COMMUNITY ATTRACTIVENESS

RESILIENT BUSINESS AND ENTREPRENEURSHIP

Sustainable Development Goals



Percentage of essential service providers that have a documented business continuity plan

ISO 37123 Indicator 10.6



100%

Essential service providers are entities outside of government that provide services that are vital to the functioning of the city. Examples can include private sector providers of infrastructure services, including electricity, gas, water, sanitation and wastewater treatment, waste management, major food distributors, and banking services.





SUPPORTING CITY OF DORAL'S STRATEGIC GOALS: MAINTAIN A SAFE COMMUNITY

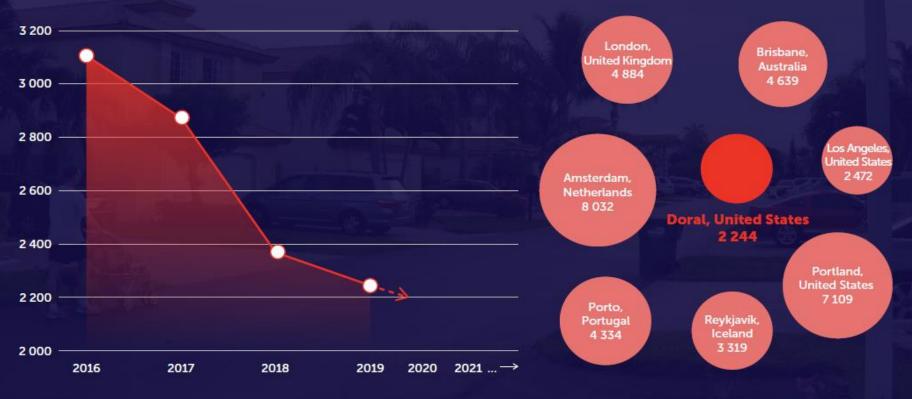
Sustainable Development Goals



A SAFE COMMUNITY

Crimes against property per 100 000 population

ISO 37120 Indicator 15.8







WORLD COUNCIL ON CITY DATA